



Seven Costliest TCPA Mistakes in Call Center Compliance

Watch out for these hazards on the road to compliance. If you're not careful, they can lead to financial ruin.

1.

Issue:

Autodialing cell phones on National Do Not Call Registry

Settlement:

\$1.3 Million

WARNING:
TCPA

2.

Issue:

Unsolicited autodialer calls to cell phones

Settlement:

\$17.5 Million

3.

Issue:

Automated messages delivered to cell phones without consent

Settlement:

\$40 Million

4.

Issue:

Autodialing cell phones without prior consent

Settlement:

\$75.5 Million

5.

Issue:

Unsolicited marketing robocalls in violation of TCPA

Settlement:

\$76 Million

6.

Issue:

Inadequate or absent disclosures during phone call

Settlement:

\$225 Million

7.

Issue:

TCPA violation, robocalls to numbers on National Do Not Call Registry

Settlement:

\$280 Million

WANT TO GET OFF THE PATH OF COSTLY MISTAKES?
There's only one solution.

Dead End

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